PSU Derogation

Code	FSC-DER-2020-011
Requirement (s)	2.2 b) of FSC-PRO-20-003
Request by	DNV GL and BV request permission to transfer certificate holder DNV-FM/COC-000739 to BV with an open major nonconformity (NC).
Rationale as provided by CBs / and (independent) training providers	A transfer was agreed and planned on the 31st of July, 2020 and registered as such in the FSC database. At the time when transfer date was agreed upon – there were no open Major non-conformities raised by DNV GL.
	There was an ongoing complaint investigation starting in late 2019, which involved a planned visit in field by the Swedish Forest Agency, who's expertise and statement was needed for the final evaluation of the complaint. The Forest Agency was however very much delayed in their work due to Covid 19 and late snow melting in the area. The final report from the Forest Agency was sent to an employee of DNVGL on the 10th of July. The employee was on sick leave and there was also vacation period making the evaluation of the report and the decision of raising a major done on the 27th of July.
	The preceding CB tried to stop the transfer in the database but unfortunately, the transfer was technically completed, with unknown reason to both parties.
	The succeeding CB was also in the middle of vacation period and noticed the e-mail regarding the newly raised major NC from the preceding CB when returning from vacation, when the transfer was already done.
	The current situation will cause a lot of problems for all involved parties as a surveillance audit was already planned by the succeeding CB with the CH. To deal with this Major non-conformity with the preceding CB will be very hard given the already tough situation due to Covid 19. We therefore ask for a derogation for this specific case, providing that full responsibility for handling this major NC will be taken by Bureau Veritas.
PSU conclusion	This derogation is granted with the condition that the succeeding CB provides a written confirmation taking full responsibility for handling the major NC. PSU acknowledges that at the time of agreeing on the transfer date no major NC was identified and that specific circumstances led to identifying the major NC only shortly before the actual transfer date.
Scope of derogation	☐ Generic (applicable by all certification bodies and (independent) training providers)
	☐ Specific (applicable only upon individual request and PSU confirmation)
References	
Approval date	24 August 2020
Period of validity	Until 27 of October 2020